

## THE PERIOD, CONDITIONS AND THE SCOPE OF THE WARRANTY ON PNEUMATIC TENTS FALCO

1. The tent must not be left without any supervision.
2. The fabric (roof and sidewalls) should be cleaned and dried before packing it into transport bags. The Producer does not bear any responsibility for possible stains arisen as a result of storing wet or dirty fabric.
3. It is forbidden to block out the safety valve.
4. The tents produced by the Mitko company are not adapted to exploitation under snow load. One should remove the snow gathering on the roof, if the layer of the snow is 2 cm or higher.
5. Water lingering on the roof should be immediately removed.
6. The assembled tent should be anchored to the ground with tent pegs and ropes the whole time the tent is used. If it is not possible to anchor the tent, it is recommended to use the dedicated ballsts.
7. The product has been tested an can be used during wind blasts that are not stronger than 38 km/h (5. degree at the Beaufort scale). During strong wind the product should be folded immediately. Mechanical damage resulting from failure to comply with the above recommendations are not covered by the warranty.
8. The Producer declares that the tent was produced with the highest care. If any defects or lacks were noticed, the Buyer should turn in writing to the Producer within the period of 7 days. The writing complaint should include the exact description of a defect, information about the date of noticing the problem and several pictures for confirmation. The Producer will respond to the complaint within 7 days. In case of finding the complaint as valid, the Producer informs the Buyer how and when the product should be delivered. The product should be prepared to be picked up by spedition company and packed into the original case. The Producer is obligated to repair the defect within the period of 21 days. The period starts form the moment when the product is delivered to the Producer's warehouse or other early indicated place. The Producer informs the Buyer about the way and time of delivery of repaired product. To the standard warranty period the time of repair is added.
9. The Producer does not bear any responsibility for the assembly/disassembly inconsistent with the instruction manual.
10. The Producer grants following warranty periods:
  - fabric: 24 months (resistance to UV radiation in the woolen scale is 4-5)
  - inner tubes: 12 months
  - other elements: 12 months



### MITKO Sp. z o.o.

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MITKO Sp. z o.o. is registered with the District Court in Gliwice, X Commercial Division of the National Court Register.  
TIN: PL 6470509572 | CRO: 270708422 | NCR: 0000331770  
Share capital in the amount of PLN 200 000,00 fully paid-up. The Company is represented by chairman Mr Michał Mitko.

- accessories: 24 months
  - sublimation printing: 36 months (resistance to UV radiation in the woolen scale is 6-7)
  - silk-screen printing: 24 months (resistance to UV radiation in the woolen scale is 6-7, damage resistance at temperature range, -10 up to 40 degrees centigrade)
11. The warranty does not cover damages caused by the improper exploitation or damages following as an effect of the fortuitous events, such as fades caused because of excessive UV radiation, fire, hurricane or acts of the vandalism.
  12. The Producer reserves the right to implement changes to above information.
  13. In unsettled matters with hereby provisions, are applied regulations of the Act from 27 July 2002 about specific conditions of the consumer sale and about the amendment to the Polish Civil Code (Dz.U. from 2002 r. No. 141, pos. 1176, from 2004 r. No. 96, pos. 959).

## POLYESTER MATERIALS CARE LABEL

1. Chemical washing is forbidden.
2. Water hand washing - try to knead softly, do not rub, do not wring.
3. Surface washing - dirty places should be washed with a sponge.
4. Washing temperature - maximum 40° C.
5. Washing detergent, intended for syntetic materials, should be used as per labelled proportions.
6. Rins 2 to 3 times in the warm water and once in the cold water.
7. Do not swirl. Do not wring.
8. Dry in the vertical position at the room temperature /allow water dripping/.
9. Iron the outside of the material /uncoated/ with the iron in the highest temperature of 110° C.
10. Washing with organic solvents is forbidden as well as local stains washing. It is because such materials are not resistant to solvents. Do not let big grime to appear. Do not disinfect with chlorine. Do not bleach.
11. Keep away from fire. In case of flaming up try to put the fire out with the water, dry powder or carbon dioxide extinguisher (ABC or BC).

