

THE PERIOD, CONDITIONS AND THE SCOPE OF THE WARRANTY ON BEAN BAGS AND CUBES

1. Mitko Sp. z o.o. (further called as the Producer) recommends drying and cleaning the bean bag before packing it into the transporting bag. The Producer is not responsible for any discoloration resulting from inappropriate product storage.
2. The Producer declares that the bean bag was produced with the highest care. If any defects were noticed, the Buyer should lodge a written form complaint to the Producer within the period of 7 days since the date of detection of the defects. If any lacks were noticed, the Buyer should lodge a written form complaint within the period of 14 days since the delivery date. Failure in the meeting of these deadlines results in the loss of the rights to claim on that. The writing complaint should include the exact description of a defect, information about the date of noticing the problem and several pictures for confirmation. The Producer will respond to the complaint within 7 days. In case of finding the complaint as valid, the Producer informs the Buyer how and when the product should be delivered. The product should be prepared to be picked up by shipping company and packed into the original case. The Producer is obligated to repair the defect within the period of 21 days. The period starts from the moment when the product is delivered to the Producer's warehouse or other early indicated place. The Producer informs the Buyer about the way and time of delivery of repaired product. To the standard warranty period the time of repair is added.
3. The warranty covers: resistance to color fading (UV resistance), durability of the fabric (changes or deformity in the fabric structure) occurring during correct exploitation.
4. The Producer provides the following warranties:
 - sublimation printing: 36 months (6-7 UV resistance in Wool Scale)
 - solvent printing with lamination: 24 months (6-7 UV resistance in Wool Scale)
 - silk-screen printing: 24 months (6-7 UV resistance in Wool Scale)
 - fabric, seams, Velcro and zip fastening: 12 months (4-5 UV resistance in Wool Scale)
 - stuffing (styrofoam regranulate): 4 months
 - stuffing (styrofoam granulate): 6 months
 - firm styrofoam filling: 6 months
 - soft foam filling: 6 months
5. The warranty does not cover damages caused by the improper exploitation or damages following as an effect of the fortuitous events, such as fades caused because of excessive UV radiation, fire, hurricane or acts of the vandalism.
6. In unsettled matters with hereby provisions, are applied regulations of the Act from 27 July 2002 about specific conditions of the consumer sale and about the amendment to the Polish Civil Code (Dz.U. from 2002 r. No. 141, pos. 1176, from 2004 r. No. 96, pos. 959).
7. The Producer reserves the right to implement changes to above information.

MITKO Sp. z o.o.

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MITKO Sp. z o.o. is registered with the District Court in Gliwice, X Commercial Division of the National Court Register.
TIN: PL 6470509572 | CRO: 270708422 | NCR: 0000331770
Share capital in the amount of PLN 200 000,00 fully paid-up. The Company is represented by chairman Mr Michał Mitko.